

TERMS OF SERVICE

MUNAI Service

Effective Date: June 27, 2026

1. GENERAL PROVISIONS

1.1. These Terms of Service (hereinafter referred to as the "Agreement") govern the relationship between the Individual Entrepreneur Babchenko Anastasia Anatolievna, TIN (HVHH) 20316045, state registration number 286.1588595, registered in the Republic of Armenia (hereinafter referred to as the "Administration", "we") and the user of the MUNA service (hereinafter referred to as the "User", "you").

1.2. MUNAI is a service available as a Telegram mini-app and a web application (<https://app.munaye.com>), that provides reference information about lunar cycles based on user geolocation, menstrual cycle tracking tools, and uses artificial intelligence technologies (via third-party provider Fireworks AI, Inc., USA) for entertainment dream interpretation, personality analysis based on birth date and gender, belief work with cognitive behavioral therapy elements, and EMDR therapy features (hereinafter referred to as the "Service").

1.3. By using the Service, you confirm that you have fully read, understood, and unconditionally accept the terms of this Agreement. If you disagree with any provision, you must stop using the Service.

1.4. The Administration reserves the right to change the terms of the Agreement unilaterally at any time without prior notice. The current version of the Agreement is always available in the Service. Continued use of the Service after changes means your acceptance of the new version.

2. SERVICE DESCRIPTION

2.1. The Service provides the following features:

- Display of moon phase information and lunar calendar calculated based on user geolocation (voluntarily provided)
- Menstrual cycle tracking (voluntary opt-in feature)
- Dream interpretation using artificial intelligence (AI)
- Personality analysis ("Who Am I") based on birth date and gender using AI
- Belief work with cognitive behavioral therapy (CBT) elements for entertainment purposes, processed by AI
- EMDR therapy feature (Eye Movement Desensitization and Reprocessing) for entertainment purposes
- Recommendations related to lunar cycles
- Personal journal and dream diary
- Community discussions
- Informational and entertainment articles
- Task and reminder management

2.2. IMPORTANT WARNING: All information provided by the Service, including lunar guidance, dream interpretations, lunar recommendations, belief work, EMDR therapy, and ritual advice, is for entertainment and informational purposes only.

2.3. The Service IS NOT and cannot replace:

- Medical consultation or treatment
- Psychological or psychiatric help

- Professional EMDR therapy conducted by a certified specialist
- Professional astrological consultation
- Financial, legal, or other professional advice

2.4. All AI-generated materials (dream interpretations, personality analysis, belief work, recommendations) are created automatically by artificial intelligence via a third-party provider (Fireworks AI, Inc., USA) and do not constitute professional psychological, medical, or other professional analysis. The Administration does not guarantee the accuracy, completeness, or applicability of these materials.

2.5. The menstrual cycle tracking feature is provided for informational purposes only and IS NOT a medical device. It does NOT provide fertility tracking, contraception, pregnancy planning or prevention, ovulation prediction for conception, medical diagnosis, or personalised clinical health guidance. It is not intended for diagnosis, contraception, or family planning. Consult a qualified doctor for all medical and reproductive health questions.

2.6. The EMDR therapy feature in the Service is a simplified visual stimulation and IS NOT a full clinical EMDR therapy. It does not replace professional help from a certified EMDR therapist. The Administration is not responsible for any consequences of using this feature, including possible deterioration of psycho-emotional state. If you have traumatic experience, PTSD, epilepsy, or other mental and neurological conditions, use of this feature is NOT recommended without prior consultation with a specialist.

2.7. The user's birth date and gender are used in the Service as input data for the AI personality analysis ("Who Am I") feature. This data is transmitted to a third-party AI provider (Fireworks AI, Inc., USA) to generate personalized analysis. Birth date and gender are not used for any other purposes.

2.8. User geolocation is used exclusively for calculating precise lunar phases and the lunar calendar for the specific location. Providing geolocation is voluntary. Geolocation is NOT transmitted to third parties, including AI providers, and is stored only on Service servers. If geolocation is not provided, the lunar calendar will be calculated with reduced accuracy.

2.9. The Service does not predict future life events and does not guarantee any specific physical, psychological, emotional, financial, or other outcome. All features — including lunar guidance, dream interpretation, personality analysis, belief work, and recommendations — are provided as probabilistic entertainment and informational content and must not be relied upon for important life, health, or financial decisions.

3. TERMS OF USE

3.1. To use the Service, you must:

- Be over 18 years old or use the Service with the consent of legal representatives
- Have a valid Telegram account (for the mini-app) or register an account in the web version using your email address
- Provide consent to personal data processing

3.2. The User agrees to:

- Not use the Service for illegal purposes
- Not enter information containing threats, insults, calls for violence, or other illegal content
- Not attempt to gain unauthorized access to the Service or its components
- Not use automated means to interact with the Service
- Not resell or transfer access to paid features to third parties

3.3. The Administration reserves the right, without explanation or prior notice, to:

- Restrict or terminate User access to the Service
- Delete any content posted by the User
- Modify or discontinue the Service in whole or in part

4. INTELLECTUAL PROPERTY

4.1. All rights to the Service, including design, code, texts, graphics, logos, and trademarks, belong to the Administration or are used on legal grounds.

4.2. The User retains rights to their submitted content (dream descriptions, notes). The User grants the Administration a non-exclusive license to use this content for:

- Service operation
- Improving algorithms and service quality
- Creating anonymized statistics

4.3. Copying, distribution, modification, or other use of Service materials without written consent from the Administration is prohibited.

5. PAID SERVICES

5.1. The Service may provide paid features (subscriptions, Premium access). Prices and terms are indicated in the Service at the time of payment.

5.2. Payment is made through Tribute (for Telegram mini-app users) and Prodamus (for web version users) payment systems. The Administration does not store or process payment data (bank card details) directly. All payment processing is handled by the respective payment system.

5.3. Refunds are made in accordance with applicable law and the refund policy of the respective payment system (Tribute or Prodamus). Refunds for partially used subscription periods are generally not provided.

5.4. The Administration reserves the right to change the cost of paid services. Price changes do not affect already paid subscription periods.

6. LIMITATION OF LIABILITY

6.1. The Service is provided on an "as is" basis. The Administration makes no warranties, express or implied, regarding:

- Uninterrupted or error-free operation of the Service
- The Service meeting User expectations
- Accuracy, reliability, or usefulness of provided information, including AI-generated materials
- Achieving any results from using the Service, including EMDR therapy and belief work features

6.2. The Administration is not responsible for:

- Any decisions made by the User based on information from the Service
- Damage to health, mental state, or well-being of the User, including those related to use of the EMDR therapy feature
- Losses, lost profits, or moral damages
- Actions of third parties, including the Tribute and Prodamus payment systems, AI provider Fireworks AI, and Telegram
- Technical failures, data loss, or inability to access the Service

- Quality, accuracy, or completeness of results generated by artificial intelligence

6.3. If applicable law does not allow full limitation of liability, the Administration's liability is limited to the amount actually paid by the User for the last 3 months of Service use.

6.4. The User uses the Service at their own risk and is solely responsible for any consequences of such use.

7. DISCLAIMER OF MEDICAL AND PSYCHOLOGICAL SERVICES

7.1. The MUNAI Service DOES NOT PROVIDE medical, psychological, psychiatric, or therapeutic services. Personality analysis, belief work, and EMDR therapy features are for entertainment purposes only.

7.2. If you are experiencing mental health issues, sleep disorders, anxiety, depression, PTSD, or other conditions requiring professional help — immediately consult a qualified specialist. Using the Service cannot replace and should not delay seeking professional help.

7.3. Dream interpretations and personality analysis provided by the Service are entertainment content generated by artificial intelligence and cannot be used for self-diagnosis or self-treatment.

7.4. The Administration strongly advises against making important life decisions based solely on information obtained from the Service.

8. AI SAFETY AND CONTENT MODERATION

8.1. AI-powered features are provided through a third-party AI provider (Fireworks AI, Inc., USA) and are configured with instructions intended to produce entertainment and informational content only. They are not designed to provide medical, psychological, psychiatric, diagnostic, clinical, or crisis-counseling services, and are instructed to frame their output accordingly.

8.2. The AI features are not designed or intended to detect, assess, or respond to emergencies, self-harm, suicidal ideation, abuse, or other crisis situations, and they do not provide clinical assessment or emergency assistance. If your input concerns a health, mental-health, or crisis situation, you must contact a qualified professional or your local emergency services immediately. AI responses are not a substitute for professional help.

8.3. AI-generated outputs may be inaccurate, incomplete, or unsuitable and are not reviewed by a professional before delivery. The Administration does not use AI features to make automated decisions that produce legal or similarly significant effects for the User.

8.4. Users must not use AI features to attempt to obtain medical diagnosis or treatment, to generate illegal, harmful, or abusive content, or to circumvent the safety limitations described in this Agreement. The Administration may restrict or suspend access to AI features in case of misuse.

9. COMMUNITY GUIDELINES AND CONTENT MODERATION

9.1. The Service may include community features (discussions) where Users can post messages and replies. By using these features, you agree to this Agreement and the community rules set out below.

9.2. Prohibited content. Users must not post content that:

- Is illegal or promotes illegal activity
- Contains threats, harassment, bullying, or incitement to violence
- Expresses hate speech or discrimination based on protected characteristics
- Is sexually explicit or obscene

- Sexualizes, endangers, or otherwise harms minors
- Constitutes spam, scams, phishing, or unsolicited advertising
- Presents medical, psychological, or other professional advice as authoritative or as a substitute for a qualified professional
- Discloses personal data of other people without their consent
- Impersonates other persons, the Administration, or the Service

9.3. Moderation. Community content is subject to moderation. The Administration applies automated anti-spam controls, user reporting, and manual review, and may, at its discretion and without prior notice, remove content and warn, mute, or ban Users who violate this Agreement. Users can report content and delete their own posts and replies.

9.4. The Administration is not obligated to pre-screen all content but acts on violations it becomes aware of. Responsibility for posted content lies with the User who posted it.

10. DISPUTE RESOLUTION

10.1. All disputes are resolved through negotiations. The claim procedure is mandatory. Response time to a claim is 30 calendar days.

10.2. If a dispute cannot be resolved through negotiations, it is referred to the court at the Administration's location in accordance with the legislation of the Republic of Armenia.

11. FINAL PROVISIONS

11.1. This Agreement is governed by the legislation of the Republic of Armenia.

11.2. If any provision of the Agreement is found to be invalid, the remaining provisions remain in effect.

11.3. Failure by the Administration to exercise any right under this Agreement does not constitute a waiver of that right.

11.4. For all inquiries, please contact: Babchenko.nastia@gmail.com